



AIR CANADA PREMIUM PRODUCTS AND SERVICES



AN ENHANCED TRAVEL EXPERIENCE

Discover our full portfolio of premium options, including priority and personalized ground services, exclusive lounge access, and superior amenities on board our Air Canada Signature Class, North America Business Class and Premium Economy cabins.

OUR FLEET

We're pleased to offer customers the ultimate in comfort, technology and innovation on board our ever-growing and ever-evolving fleet.

OUR SERVICE

As our many awards and accolades attest, customers are treated to our world-class service on every flight.



AIR CANADA SIGNATURE CLASS

Premium Travel Experience

Customers can enjoy premium service at every point of their journey with Air Canada Signature Service.

Offered exclusively on flights to and from Africa, Asia, Australia, Europe and South America on board the Boeing 787, 777 and Airbus A330 aircraft, Air Canada Signature Service features priority and personalized ground services, exclusive lounge access and comfortable lie-flat pods.

A SEAMLESS AIRPORT EXPERIENCE

Customers can take advantage of Priority Airport Services and exclusive lounge access when they fly Air Canada Signature Class.

PRIORITY CHECK-IN

We offer a personalized Priority Check-in service with dedicated counters for Air Canada Signature Class customers across our network. Eligible customers can also access a dedicated concourse for check-in when departing on domestic or international flights from Toronto Pearson International Airport.

SECURITY CLEARANCE

Our exclusive lanes at major airports offer expedited access to security screenings, so customers can get to their gate or lounge faster.

PRIORITY BAGGAGE HANDLING

Customers' bags are marked with priority tags so they're first on the carousel upon arrival.

PRIORITY BOARDING

At most gates, Air Canada Signature Class customers can board first, with a dedicated priority lane and Zone 1 boarding.



AIR CANADA CHAUFFEUR SERVICE

ELECTRIFIED BY PORSCHE

Air Canada Chauffeur Service is our one-of-a-kind airport experience, offered in partnership with one of the world's most iconic luxury car brands, Porsche. The Porsche vehicle fleet consists of electric and plug-in hybrid electric vehicles, including the Porsche Taycan, Porsche Panamera and Porsche Cayenne.

Eligible connecting Air Canada Signature Class customers arriving to Toronto Pearson International Airport and Vancouver International Airport from within Canada and connecting internationally will be met by one of our Concierges before being whisked across the tarmac in a Porsche vehicle to the Air Canada Signature Suite.



CONCIERGE SERVICE

INDUSTRY-LEADING AIRPORT CONCIERGE SERVICE

Air Canada Signature Class customers are eligible to receive personalized and dedicated concierge service in 47 airports around the world.

Our Concierge Agents are stationed near Air Canada Signature Class check-in and departure areas. They can assist with same-day travel requests and personalized services such as hotel and restaurant reservations, tickets to events and more.

At Toronto Pearson, Montreal and Vancouver International Airports, concierges can provide check-in assistance inside our exclusive concierge offices.

EXCLUSIVE LOUNGE ACCESS

AIR CANADA SIGNATURE SUITE

Available at Toronto Pearson International Airport and Vancouver International Airport, the Air Canada Signature Suite offers a refined pre-flight experience.

Lounge access is available exclusively for Air Canada Signature Class customers travelling to Europe, Asia, the Middle East, India and South America. Inside the elegantly designed lounges, customers can savour a full complimentary menu designed by our culinary team, signature cocktails crafted by expert mixologists, all-day buffet service and more.

MAPLE LEAF LOUNGES

Air Canada Signature Class travellers also receive access to our Maple Leaf Lounges. For more information on our Maple Leaf Lounges, [go to page 13](#).



AIR CANADA SIGNATURE CLASS CABIN

A SUPERIOR ONBOARD EXPERIENCE

Air Canada Signature Class elevates the in-flight experience, with fully lie-flat pods, a premium culinary offering, enhanced entertainment and more.

LIE-FLAT PODS

Our Executive Pods and Classic Pods convert to fully lie-flat beds up to 6'7" long, perfect for resting en route, with a pillow, duvet and mattress pad. Our newly designed amenity kits, waiting at every seat, come complete with Acqua di Parma luxury skincare products, an oversized eye mask, socks, dental products and 3M earplugs.

DINING, REFINED

Customers can choose from a selection of seasonal dishes, depending on their destination. Menus are curated by our talented panel of award-winning chefs, including Chef David Hawskworth and Chef Vikram Vij¹, with a wine list curated by award-winning sommelier Véronique Rivest.

IN-FLIGHT ENTERTAINMENT

Each pod is equipped with a personal touchscreen entertainment system with hundreds of hours of top-rated entertainment. Customers can enjoy newly released movies, classic TV shows, podcasts, audio books, music and more. They can also pass the time with complimentary access to 7,000+ magazines and newspapers through the PressReader app.

¹ Menu items from Chef Vikram Vij are available on flights to India.

AIR CANADA BUSINESS CLASS NORTH AMERICA, THE CARIBBEAN AND CENTRAL AMERICA

Customers travelling within North America, to the Caribbean or Central America can enjoy the superior comfort of our Business Class cabin.

Business Class customers benefit from a range of Priority Airport Services, lounge access, comfortable seating, in-flight entertainment and more.

AT THE AIRPORT

A Seamless Airport Experience

Customers can take advantage of Priority Airport Services and exclusive lounge access when they fly Business Class.

PRIORITY CHECK-IN

We offer dedicated Priority Check-in counters for Business Class customers across our network, along with specially trained Premium Agents on hand at select airports for personalized service.

SECURITY CLEARANCE

Our exclusive lanes at major airports offer expedited access to security screenings, so customers can get to their gate or lounge faster.

PRIORITY BAGGAGE HANDLING

Customers' bags are marked with priority tags so they're first on the carousel upon arrival.

PRIORITY BOARDING

At most gates, Business Class customers can board first, with a dedicated priority lane and Zone 1 boarding.





MAPLE LEAF LOUNGES

Business Class travellers also receive access to our Maple Leaf Lounges. For more information on our Maple Leaf Lounges, [go to page 13](#).

BUSINESS CLASS CABIN

Customers can sit back and relax in our exclusive Business Class cabin, where every seat is guaranteed to provide access to either a window or aisle.

LARGER SEATS

Spacious seats offer more recline, extra legroom and adjustable head and footrests, so customers can arrive feeling relaxed and refreshed.

FOOD & BEVERAGE

For flights over two hours, customers will receive a meal tray with a hot casserole, salad with vinaigrette, a bread roll and dessert. Bar service is also available with coffee, tea, soft drinks, beer and wine.

IN-FLIGHT ENTERTAINMENT

Each seatback features a personal touchscreen entertainment system with hundreds of hours of top-rated entertainment. Customers can enjoy newly released movies, classic TV shows, podcasts, audio books, music and more. They can also pass the time with complimentary access to 7,000+ magazines and newspapers through the PressReader app.



MAPLE LEAF LOUNGES

Available In Airports Around The World

Our award-winning Maple Leaf Lounges are located across Canada, the United States and Europe. These exclusive lounges are the perfect place for customers to relax before their flight, with comfortable seating, food stations, complimentary drinks and more.

FEATURES AND AMENITIES

FOOD & BEVERAGE

The enhanced food and beverage offerings of our lounges include full buffet service at all hub airports, with international dishes such as stir-fry and curry, and local classics like poutine. Our lounges also feature a selection of refreshing beverages, beer and spirits, including a curated selection of wines from local producers and importers.

NEWS & ENTERTAINMENT

Our lounges are fully stocked with popular reading materials and include complimentary access to 7,000+ magazines and newspapers through the PressReader app, which travellers can download on their personal devices. Our lounges also include free high-speed Wi-Fi access on customers' personal devices and on our business centres' desktop PCs.

SHOWERS

Customers can freshen up before their flights or during layovers using the showers available in select Maple Leaf Lounges. These facilities feature fresh towels, complimentary soap, shampoo and other premium amenities.

CELL-FREE QUIET ZONES

Every lounge features a cell-free quiet zone for customers looking to unwind and enjoy a digital-disruption-free space.

LOUNGE ACCESS

Access to our Maple Leaf Lounges is available for the following qualifying customers:

- Business Class ticket holders
- Premium Rouge customers
- Altitude Super Elite, Aeroplan 75K and Aeroplan 50K members
- Star Alliance Gold members
- Qualified cardholders and card members of select cobranded credit cards*

Full details and eligibility requirements can be found at aircanada.com.

*Conditions and exclusions apply

LOCATIONS AROUND THE WORLD

Our Maple Leaf Lounges are conveniently located at airports around the world.

CANADA

Calgary International Airport (YYC) *Concourse C*

Edmonton International Airport (YEG) *South Terminal*

Halifax Robert L. Stanfield International Airport (YHZ) *Level 1*

Montréal-Pierre Elliott Trudeau International Airport (YUL) *International Terminal*

Ottawa Macdonald-Cartier International Airport (YOW) *Level 2*

Regina International Airport (YQR) *Level 1*

Saskatoon Airport (YXE) *Near Gate 5*

St. John's International Airport (YYT) *Between Gate 12A and Gate 10*

Toronto Pearson International Airport (YYZ) *International: Terminal 1, Level 3, Node F Domestic: Terminal 1, Level 4 Transborder: Terminal 1, Level 4, Node F*

Vancouver International Airport (YVR) *International: Near Gate 52 Domestic: Near Gate 29 Transborder: Between Gate 86 and Gate 84*

Winnipeg James Armstrong Richardson International Airport (YWG) *Between Gate 8 and Gate 9*

UNITED STATES

Los Angeles International Airport (LAX) *Terminal 6*

New York LaGuardia Airport (LGA) *Central Terminal Building, Concourse B, Level 3*

EUROPE & UNITED KINGDOM

Frankfurt Airport (FRA) *Terminal 1, Concourse B (Level 3)*

London Heathrow Airport (LHR) *Terminal 2B – Queen's Terminal, Level 1*

Paris Charles de Gaulle International Airport (CDG) *Level 1*





AIR CANADA PREMIUM ECONOMY CLASS

ELEVATED ECONOMY TRAVEL

Customers can treat themselves to an upgraded economy travel experience in our Premium Economy Class. Featuring larger seats, extra legroom and Priority Airport Services, our Premium Economy Class offers economy travel like customers have never experienced before.

AT THE AIRPORT

PRIORITY AIRPORT SERVICES

Customers can take advantage of Priority Airport services when they fly Premium Economy Class.

PRIORITY BAGGAGE HANDLING

Customers' bags are marked with priority tags so they're first on the carousel upon arrival.

PRIORITY BOARDING

At most gates, Premium Economy Class customers can board with Zone 2 boarding.

PREMIUM ECONOMY CLASS CABIN

Customers can relax in our exclusive Premium Economy Class cabin, with larger seats, more legroom and elevated service.

LARGER SEATS

Our Premium Economy Class seats offer more space with greater recline, extra legroom to stretch out and an adjustable headrest.

FOOD & BEVERAGE

On select flights departing North America, customers will receive a main course crafted by our culinary partner Chef Jérôme Ferrer. Complimentary wine and beverage service is also available throughout the flight.

IN-FLIGHT ENTERTAINMENT

Each seatback features a personal touchscreen entertainment system with hundreds of hours of top-rated entertainment. Customers can enjoy newly released movies, classic TV shows, podcasts, audio books, music and more. Learn more about our premium products and services at aircanada.com.



aircanada.com